

1.1 Feedback

Feedback module is developed for public user to give the feedback pertaining towards application, errors/bugs or difficulties in using.

1.1.1 Feedback Entry

Feedback option is available to all type of users of CIS Application. User can give the feedback related to any application issue/error/bugs like menu not working, Application error while submitting a data form etc.

Add Feedback: To add a new feedback user must be login into application and then click the Feedback Module, an interface will be opened for Add Feedback as (Ref Fig. – 2.8.1).

The screenshot shows the 'Add Feedback' interface in the Cadastral Information System. The page title is 'Your Feedback'. The interface includes a sidebar on the left with 'Add Feedback' selected. The main form area contains the following fields and controls:

- Feedback Type:** A dropdown menu with 'Select Type' as the current selection.
- Subject/Title:** A text input field.
- Comm. Email:** A text input field.
- Your Feedback:** A large text area for entering the feedback details.
- Attachment:** A file upload control with a 'Choose File' button and the text 'No file chosen'.
- Enter Captcha:** A captcha image showing the math problem '66 + 6 = ?' and a 'Refresh' button.
- Submit/Reset:** Two buttons at the bottom of the form.

At the bottom of the page, there is a small copyright notice: '© Copyright 2018 - 2019, CIS. All Rights Reserved. Developed By: RAMTECH Software Solutions.'

(Fig. – 2.8.1:- Interface for Add New Feedback)

User needs to enter the feedback details, attach any image, if any, and click on **Submit** button. After successful feedback entry, the record will be sent to administrator for further course of action.

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